

Services Affirming Family Empowerment

S.A.F.E. System of Care

San Luis Obispo County Office of Education
Homeless Innovation Program Grantee









INTRODUCTION

PRESENTERS:

John Acosta, MBA

Homeless Innovation Program Coordinator
San Luis Obispo County Office of Education

Carrie Collins, MA

Family Advocate Service Director
The Link Family Resource Center

INTRODUCTION

Find a partner:

- 1. Introduce yourself: name, organization, describe what you do in 5 words or less.
- 2. What is one thing you wish you had that would make your job a lot easier?
- 3. What collaboration/partnership do you have at your organization? (State, County, City, School Districts, CBO's, etc.)

What is S.A.F.E System of Care?

Services Affirming Family Empower (SAFE) System of Care

WHAT IS SAFE?

The SAFE System of Care is a partnership between school districts, County Departments (Social Services, Mental Health, Drug & Alcohol Services, Probation, Public Health), and many local community-based organization.

GOAL: To keep students safe, healthy, at home, in school and out of trouble.

HISTORY OF SAFE

July 1997: County Board of Supervisors authorized the Children's Services Network (CSN) to explore the creation of a Children's System of Care.

September 1, 1998: County Board of Supervisors approved the detailed philosophy and implementation plan of S.A.F.E. System of Care that was presented by CSN's Integrated Services Committee.

2000: Board of Supervisors approved the expansion of S.A.F.E System of Care to the South County region (Oceano, Nipomo, Arroyo Grande) after reviewing the findings in the initial implementation

HISTORY OF SAFE

2003: Atascadero Community Link added S.A.F.E System of Care to their operations

2005: San Luis Coastal Unified School District began developing their first of two planned teams

2006: Nine S.A.F.E sites and/or teams were operating around the county.

SHARED VISION

All children, adults and families in San Luis Obispo County have access to streamlined systems of care that are tailored to meet their unique needs and circumstances. Families will be empowered to make decisions that best meet their family's needs and are supported in being self-sufficient and physically, mentally and emotionally safe and healthy. Families will be able to move seamlessly between system partners and have equal access to services and supports throughout the County.

DEMOGRAPHIC



2021-2022 Data

POLUATION: 283,159

OF SCHOOL DISTRICTS: 14

STUDENT POPULATION: 32,813

HOMELESS YOUTH: 2,208

FOSTER YOUTH: 159

- www.census.gov/quickfacts/sanluisobispocountycalifornia
- 2. www.slocoe.org/san-luis-obispo-county-school-districts
- 3. www.cde.ca.gov/ds/ad/dataquest.asp





COUNTY REGIONS



North County

Cities: Atascadero, Carissa Plains, Paso Robles, San Miguel, Santa Margarita, Shandon & Templeton



San Luis Obispo/Coastal

Cities: Avila, Cambria, Cayucos, Los Osos, Morro Bay, San Luis Obispo & San Simeon



South County

Cities: Arroyo Grande, Grover Beach, Nipomo, Pismo, Oceano, & Shell Beach

KEY PARTNERS

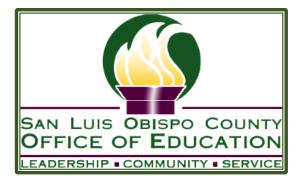
County of San Luis Obispo

- Behavioral Health Department
- Department of Social Services
- Probation Department
- Child Welfare Sergices
- Community Action Partnership San Luis Obispo (CAPSLO)
- The Link Family Resource Centers
- School Districts (14 different school districts)
 - Almond Acres Charter School
 - Atascadero Unified School District
 - Bellevue Sante Fe Charter School
 - Cayucos Elementary School Unified School District
 - Coastal Unified School District
 - Grizzly Challenge Charter School
 - Lucia Mar Unified School District
 - Paso Robles Joint Unified School District
 - Pleasant Valley Joint Union Elementary School Districts
 - San Luis Coastal Unified School District
 - San Luis Obispo County Office of Education
 - San Miguel Unified School District
 - Shandon Joint Unified School District
 - Templeton Unified School District









COMMUNITY PARTNERS

COMPREHENSIVE CARE: Clothing, Financial Services, Food, etc.

*Not all community partners listed



Womenade



Center for Family Strengthening



Los Osos Cares



Family Care Network

COMMUNITY PARTNERS

HOUSING & FOOD

*Not all community partners listed



SLO Food Bank



5Cities Homeless Coalition



Housing Authority San Luis Obispo

COMMUNITY PARTNERS

MENTAL HEALTH

*Not all community partners listed



Transitions Mental Health Association



Lumina Alliance Formerly Known as Rise & Stand Strong

FAMILY RESOURCE CENTERS

Serve as a community-based, school-linked, family centered way of delivering and coordinating appropriate prevention and intervention services to youth and families seeking services.

NORTH COUNTY

Atascadero

4507 Del Rio Dr. Building 1 Atascadero, CA

Paso Robles

1802 Chestnut St. Paso Robles, CA

SLO/COASTAL

San Luis Obispo

C.L. Smith Elementary 1375 Balboa St. San Luis Obispo, CA

Help Me Grow (0-5) 1030 Southwood Dr. San Luis Obispo, CA **Coastal**

Los Osos Middle School 1555 El Morro Ave. Los Osos, CA

SOUTH COUNTY

Arroyo Grande

Department of Social Services 1086 Grand Ave. Arroyo Grande, CA

Paulding Middle School 600 Crown Hill St. Arroyo Grande, CA

Nipomo

Dana Elementary School 920 W. Tefft St. Nipomo, CA 93444

Oceano

Lucia Mar Adult Education 1511 19th St. Oceano, CA 93445

Pismo Beach

Judkins Middle School 680 Wadsworth St. Pismo Beach, CA

FUNDING SOURCE

Key Partners blend and braid funds to operate SAFE

Families First Prevention Act

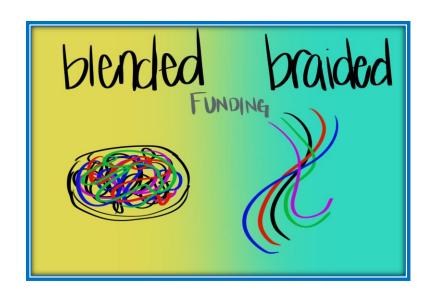
- Families First Transition Act Grant
- State Block Grant
- Title IV-E
- Title IV-B sub-1

OCAP: California Office of Child Abuse Prevention

- PSSF: Promoting Safe & Stable Families
- CAPIT: Child Abuse Prevention Intervention Treatment
- CTF: County Children's Trust Fund (ongoing funding)
- CBCAP: County Community Based Child Abuse Prevention Program (annual allocation)
- CBCAP: ARPA County Community Based Abused Prevention Program (one time funding)

MHSA- PEI: Mental Health Services Act, Behavioral Health Prevention, Education, Intervention

ARPA: American Rescue Plan Act



GROUP DISCUSSION

AT YOUR TABLE:

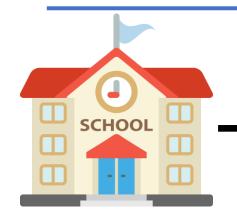
Share with others who you can identify within your local community:

- Key Partners:
 County Departments, City Departments, Local CBO's, School District Liaisons, etc.
- Community Partners:
 Who are the community based organizations in your community?

How do Individuals/Families navigate through services?

Family Advocates

PATHWAY TO SERVICES



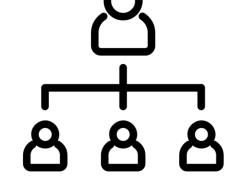
REFERRAL

FAMILY RESOURCE CENTER

First entry for individual/family to getting connected to services. From the initial in-take, they are determined if a family advocate is only needed or needs need to be brought into a SAFE intensive meeting.

SCHOOL

School representative identifies a student/family that is in need to be connected to services. Referral is made to a family resource center.



FAMILY ADVOCATE

Team Dynamic: Family/Family Advocate
Individual/family only needs certain services to be
rendered for them to be successful.

S.A.F.E INTENSIVE MEETING

Team Dynamic: Family/Team of Services

Individual/family needs several services to be rendered and needs help to navigate through them all during their transitional period.

SCHOOL

FAMILY ADVOCATES

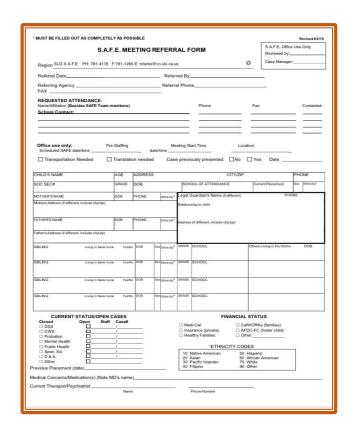


- Provides one-on-one case management on a continuous basis to implement health, nutrition, school completion/equivalency, child development and parenting goals.
- Facilitate entry of eligible children into the SAFE, and orient parents to the goals and objectives of SAFE.
- Ensure that families feel their ideas are validated and implemented throughout the problem-solving and decision-making process.
- Keep informed of community agencies, resources, workshops and classes; encourage parent participation in program and community events.
- Interact with school personnel to identify students at risk
- Network with related agencies in linking clients to community resources.

SAFE FORMS

	AN LUIS COASTAL				
U	nified school district				
01.0.10					
SLO/Co	astal Family Resource Centers Serving the Communities of				
Los Osos	serving the Communities of S. Morro Bay, San Luis Obispo & Avila Beach				
	for Resources and Services (FAX to 805•543•6567)				
Kelerral Form I	Or Email				
	mgutierez@slcusd.org				
Student Referred:	Date of Referral:				
Address/Email:	Telephone:				
Parent/Caretaker:	Okay to leave message? Yes No				
	Other Family notified of referral: Yes No				
Child's Name /DOB/School Site:					
Child's Name /DOB/School Site:					
Child's Name /DOB/School Site:					
	Agency:				
Email of Person making the Refer	rral:				
Health/Dental Counsel	D-5 Children				
	Private: None				
Additional Comments/Information:					
×					
SLO & Coastal Family Resource Center • 1375 balboa st • San Luis Obispo, CA 93401					
SLO • 805•458•5499 /Coastal • 805•235•6610					
Office use only:					
	nt Track: Apricot:				

FAMILY ADVOCATE REFERRAL



SAFE MEETING REFERRAL



815 FORM RELEASE OF INFORMATION

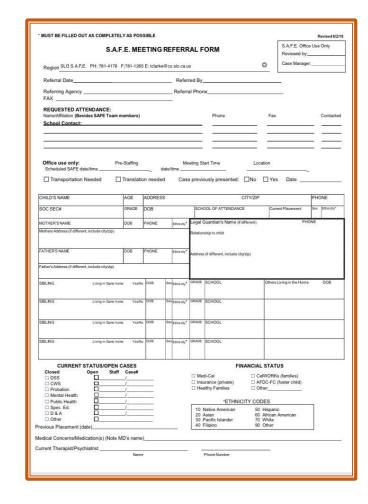
FAMILY ADVOCATE REFERRAL FORM

SAN LUIS COASTAL UNIFIED SCHOOL DISTRICT SLO/Coastal Family Resource Centers Serving the Communities of Los Osos, Morro Bay, San Luis Obispo & Avila Beach Referral Form for Resources and Services (FAX to 805•543•6567) Or Email mgutierez@slcusd.org				
Student Referred:Date of Referral:				
Address/Email:Telephone:				
Parent/Caretaker:Okay to leave message? \[\textbf{Yes} \] \textbf{No}				
Language: English Spanish Other Family notified of referral: Yes No Child's Name /DOB/School Site:				
Person making the Referral: Agency:				
Email of Person making the Referral: Purpose of Referral (check): 0-5 Children Child Care/Activities Referrals School Items Health/Dental Counseling/MFT Health Insurance DSS/CWS Basic needs (food, clothing, etc) Transportation Financial One-Time Homelessness Medical Insurance: Medi-Cal Private: None Additional Comments/Information:				
SLO & Coastal Family Resource Center • 1375 balboa st • San Luis Obispo, CA 93401				
SLO • 805•458•5499 /Coastal • 805•235•6610				
Office use only: Aeries:Client Track:Apricot:				

- Form used to get connected with a Family Advocate.
- Family Advocate Referral Form differs for each region.
- Who can make a referral?
 - School District Staff
 - Community Members
 - Self-Referral/Community Members
- Family Advocate has 3 days to follow up with the family about the referral and set up meeting.

S.A.F.E MEETING REFERRAL FORM

- Family Advocate will determine if a student or Family needs a SAFE Intensive Meeting
- Form gets submitted to regional SAFE Coordinator
- SAFE Coordinator will set up meeting and connect with Family Advocate, Family and Community Partners.



Student/Child/Family Strengths:						
Oldden Coman ann y Caengais.						
Presenting concerns/specific reason	ns for referral. Information on siblings is extremely helpful.					
Presenting concerns/specific re						
	easons for referral.					
☐ Substance Use	☐ Employment Concerns					
☐ Parent Child Conflict	☐ Child Behavioral Concerns					
□Loss/Grief	☐ Educational Concerns					
□ Homelessness	☐ Criminal Behavior by parent					
☐ Domestic Violence	☐ Criminal Behavior by youth					
☐ Financial Stress	☐ Child Developmental Concerns					
☐ Child Abuse/Neglect	☐ Bonding/Attachment Concerns					
☐ Medical Concerns	□ Other					
☐ Mental Health Concerns						
2A. What would the reterring party	like to see happen at the meeting/purpose?					
2B. What would the family like to see	harmon at the meeting?					
26. What would the family like to see	nappen acute meeting?					
	Production (Control of Control of					
How are attendance, <u>siblings</u>,	behavior, etc?					
 What current services/agencie 	s is the family already connected to?					
Does the family need immediat	e assistance from a family advocate? Are they Spanish speaking?					
	the lates including HIPAA, California Medical Information Act, Welfare and Institutions Code 5328, and 42CFR					
Part 2. By accepting this document, you are now a legal holder of protected health information and are required to protect this document and the information therein						
from disclosure to unauthorized individuals or entities. Disclosure may mean oral, electronic, or via paper, and improper disclosure of this information may be a crime						
under federal and/or state law. If this document contains information originating at a Drug and Alcohol Treatment program covered by 42CFR Part2, (including County of San Luis Obispa Drug and Alcohol Services), then 42 CFR part 2 probabits unauthorized disclosure of these records.						
7						

815 FORM RELEASE OF INFORMATION

Form (Engli	sh)	RE	LEASE OF IN	NFO		Pa Rev	horization ge 1 of 2 z. 5/18/202	
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	Number:	Cellular:	OK to Leave N	Messag	Language:	Date of Bi	irth:	
	- Trumber.	Cultury.	Choose	-	Other	475 TA TA TA	72000	
	t/Guardian				Other Case No EALTH CARE OR PERS		NI.	
I auth am si belov	orize the ag gning as the to share to rization is v	gencies initialed belo e guardian or repres that person's health roluntary and that I d	ow to share my he entative for anoth care and persona do not have to sign	alth ca er pers al infor it.	re and personal infori ion, I authorize the ag mation with each oth	mation with each oth encies that I have ini ner. I understand th	ner. If tialize	
excha	The organ		may only exchang	(A)(-)	EXCHANGE YOUR INI mation described in the	10 10 N	ay only	
Initial Here	Aegis Treat	ment Center, LLC			Homeless Services:			
Initial Here	Allan Hanc	ock EOPS/CalWORKs	2	Initial Here	40 Prado Hor	neless Services Cente	er	
	Communit	y Action Partnership	of SLO (CAPSLO):	Initial Here	5-Cities Home	eless Coalition		
Initial Here	Chil	d Care Resource Cor	nection	Initial Here	CAPSLO- SSVI	F		
Initial Here	Fan	nily Preservation/Par	ent Education	Initial Here	El Camino Ho	meless Organization	(ECHC	
Initial Here	Hea	d Start/Early Head S	tart	Initial	Good Samari	aritan- SSVF		
Initial Here	Tee	n Academic Parentin	g Program	Initial Here	Housing Supp	port Program (DSS & FCNI		
Initial	CenCal Hea	alth		Initial Here	Independent	t Living Resource Center		
Initial Here	Communit	ommunity Health Centers (CHC)		Initial Here	Salvation Army			
	County of SLO Health Agency:		Initial	Transitional Food & Shelter				
Initial Here	Dru	g and Alcohol Service	es (DAS)	initial Here	Transitional N	Mental Health Associa	ation	
Initial Here	Mer	ntal Health		Initial Here	Hospital: Choose		-	
Initial Here		Martha's Place		Initial Here	Job Centers: Choose			
Initial Here	Pub	lic Health Departme	nt	Initial Here	RISE			
Here	Pub	lic Guardian		Initial Here	Salvation Army			
Here	Probation	Department: Choos	e	Initial Here	School District: Choo	se		
Here	Cuesta Col	lege: Choose		Here	Seneca Family of Age			
Initial	Departmen	nt of Rehabilitation		Initial Here	SLO County Office of	Education (SLOCOE))	
	Departmen	nt of Social Services (DSS):	Initial Here	Stand Strong			
Initial Here	Adu	lt Services		Initial Here	Transitional Food &	Shelter		
Initial Here	Chil	d Welfare Services		Initial Here	Transitions-Mental F	lealth Association(T-I	MHA)	
Initial Here	Part	ticipant Services		Initial Here	Tri-Counties Regiona	l Center (TCRC)		
Initial Here		ource Centers; Choose	1	Initial Here	Veterans Services De			
Initial Here		ily Agency:choose		Initial Here	Victim/Witness Progr	ram – County SLO D.	A.	
Initial Here		e Network, Inc. (FCNI		Initial Here	Other:			
Initial Here		uthority of San Luis C	bispo (HASLO)	Initial Here	Other:			
Initial Here	HMIS Data	base		Initial Here	Other:			
Initial Here	Other:			Initial Here	Other:			
		bal consent, fax or scanned I consent in the initial box ar			ion that a wet signature will be mature box.	e collected within 30 days. W	orkers	

- Form used to allow disclosure of all health and social services records to be shared with other agencies.
- Only listed agencies on the form are allowed to share records.
- Form gives authorization for up to 2 years from the date it was signed by the client.

S.A.F.E. INTENSIVE MEETING

How does it work?

PRE-STAFFING | CASE REVIEW

S.A.F.E Coordinator invites appropriate representatives into the meeting and reviews the case. Coordinator ensures the following parties know their roles, the purpose and structure of the meeting. Family Advocate and Agency Representatives, that family is already connected to, shares: story of the family, services already rendered, identified barriers, and triggers.

FAMILY ADVOCATE

Case manager for the family

SCHOOL REPRESENTATIVE

Teacher, Counselor, School Liaison, & etc.

COMMUNITY BASED AGENCIES

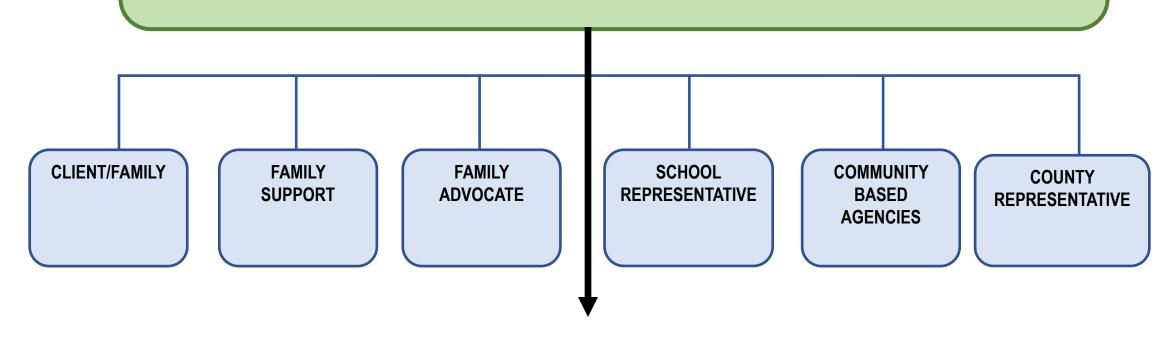
Community base services that can benefit the family's success.

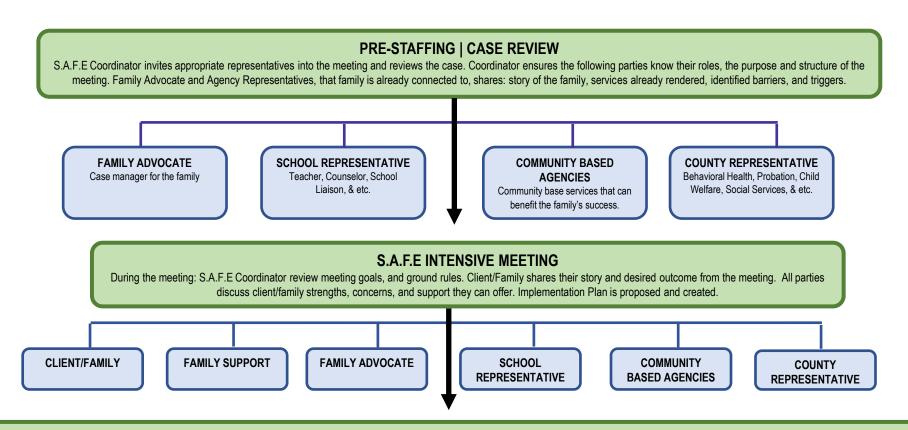
COUNTY REPRESENTATIVE

Behavioral Health, Probation, Child Welfare, Social Services, & etc.

S.A.F.E INTENSIVE MEETING

During the meeting: S.A.F.E Coordinator review meeting goals, and ground rules. Client/Family shares their story and desired outcome from the meeting. All parties discuss client/family strengths, concerns, and support they can offer. Implementation Plan is proposed and created.





IMPLEMENTATION PLAN

Client/Family shares their perspective and knowledge about the plan. All discuss, review and finalize the plan.

S.A.F.E SYSTEM OF CARE TEAM NOTES

S.A.F.E MEETING INFO

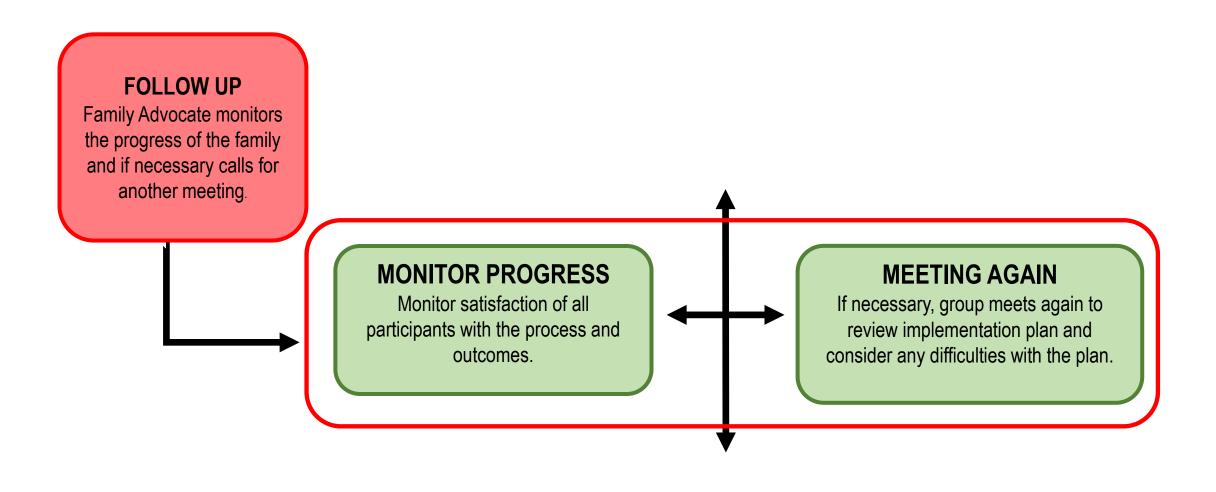
DATE:	XX/XX/XX	TIME:	9:00 AM	LOCATION:	Virtual Meeting via ZOOM
FAMILY ADVOCATE:	Obi-Wan Kenobi		_	FOLLOW UP DATE:	XX/XX/XXXX

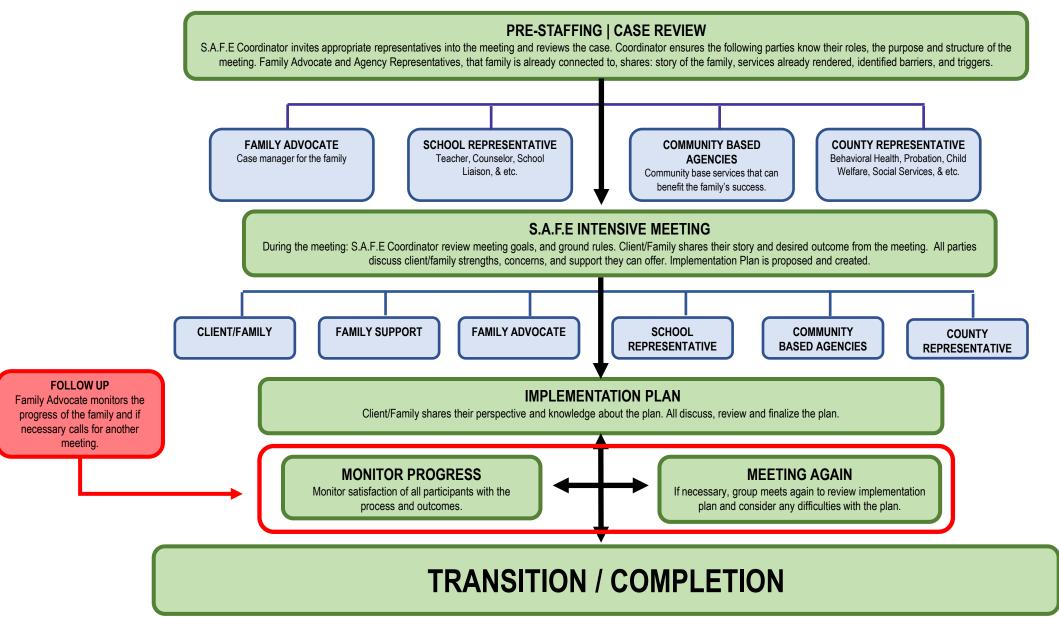
CLIENT/ CHILD'S NAME: Luke Skywalker _____ PARENT/GUARDIANS' NAME: _Padme Amidala

FIRST & LAST NAME

FIRST & LAST NAME

		WHAT'S WORKING WELL?	WHAT ARE YOUWE WORRIED ABOUT?	WHAT'S NEXT AND WHO WILL SUPPORT YOU?
НЕАГТН	What is the current health status of the client/family? (Physical, Mental, etc.)	Clear communication Resourceful Spending time together as a family Handles stress very well	Social and Emotional well being of mom & son.	THMA: Follow up with family about mental health services for the family.
AT HOME	What is the family situation like at home? (Living situation, access to food, shelter, childcare, etc.)	The family has a home. Mom has a stable job that has leniencies to allow her to meet her son's needs.	Financial situation: a lot of attention is going towards son's medical and mental needs. Family's financial source is running thin.	CWS: Mom looks like she qualifies for Cal-Fresh and will help in applying for the benefit. Family Advocate: Follow up with family about other financial resources around the community.
IN SCHOOL	What is the status at school? (Attendance, participating in class, grades, etc.)	Son is doing well in school. Son is involved in extracurricular activities/sports		Family Advocate: PEI counselor referral for son.
OUT OF TROUBLE	Is the client or family member in probation? Community involvement			
SAFE	Is the client/family feeling safe by themselves? Is there any areas of concerns that are brought up?		Mom is concerned about dad's behavior, feeling unsafe when he is around. Scared to leave son alone with dad.	LUMINA ALLIANCE INFO: 24 hours hotline and general line: 805.545.8888 CSW: Will assist with filling out court documents for custody and restraining order. Family Advocate: SCAR made





Progress of success for Individuals/Families

S.A.F.E SYSTEM OF CARE TEAM NOTES

S.A.F.E MEETING INFO

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GROUP DISCUSSION

AT YOUR TABLE:

Share with others who you can identify within your local community:

- What are some challenges/barriers do you see or foresee with doing something similar?
- How would you try to overcome them?
- What is your biggest takeaway?

Questions | Comments

CONTACT INFO

PRESENTERS

San Luis Obispo County Office of Education

John Acosta, MBA

Homeless Innovation Program Coordinator
jacosta@slocoe.org | 415.652.0462

The Link Family Resource Center

Carrie Collins, MA
Family Advocate Services Director
carrie@linkslo.org | 805.794.0217

BRAIDING AND BLENDING OF FUNDS

Center For Family Strengthening

Lisa Fraser

Executive Director

Ifraser@cfsslo.org | 805.543.6216

EVALUATION

Please complete the evaluation form You can scan the QR Code from your mobile device via camera.



TOOL KIT

Tool Kit can be accessed by scanning the QR code from your mobile device via camera.

